

**To:** ERT Support[ERTSupport@epa.gov]  
**From:** Orquina, Jessica  
**Sent:** Wed 8/12/2015 6:47:33 PM  
**Subject:** RE: Please reactivate my account to EPAOSC.org

Thanks!

Jessica Ann Orquina

EPA Social Media Lead

Office of Web Communications

U.S. Environmental Protection Agency

Email: [orquina.jessica@epa.gov](mailto:orquina.jessica@epa.gov)

Office: 202-564-0446

Mobile: 202-322-8369

**From:** ERT Support  
**Sent:** Wednesday, August 12, 2015 2:28 PM  
**To:** Orquina, Jessica  
**Subject:** Re: Please reactivate my account to EPAOSC.org

Your account has been reactivated. At the login screen, enter your email address and current password. Then click on the '**Account Info**' button. A registration form will come up. This is where you need to change your password (follow complexity rules). Save/submit the changes. At the login screen, enter your email address and new password, click on 'Login'.

Thanks,

For Additional Information Please Contact

ERT Software Support

1-800-999-6990

1-732-321-6724 (fax)

[ertsupport@epa.gov](mailto:ertsupport@epa.gov)

[www.ertsupport.org](http://www.ertsupport.org)

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**From:** Orquina, Jessica  
**Sent:** Wednesday, August 12, 2015 1:59 PM  
**To:** ERT Support  
**Subject:** Please reactivate my account to EPAOSC.org

I need to sign in for the Gold King Mine spill response.

Thanks! Jessica

Jessica Ann Orquina

EPA Social Media Lead

Office of Web Communications

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